



INTEGRATED QUALITY, HEALTH & SAFETY, AND ENVIRONMENTAL MANAGEMENT POLICY

Since 2010, Global Trading has considered the adoption of a Quality Management System compliant with the requirements of the UNI EN ISO 9001:2015 standard to be fundamental for the effective and efficient management of its activities.

In 2020, the Company embarked on the integration of this system with the requirements of the UNI EN ISO 14001:2015 and UNI EN ISO 45001:2023 standards, thus establishing a fully operational Integrated Quality–Environment–Health & Safety Management System. On 06 October 2025, Global Trading obtained UNI EN ISO 14001 and UNI EN ISO 45001 certifications, confirming its ongoing commitment to environmental protection and to safeguarding workers' health and safety.

The Integrated Management System applies to the following activities:

- *Cleaning services for exhaust hoods and related extraction systems;*
- *Cleaning and sanitization services for aeraulic (air-handling) systems;*
- *Treatment of Legionella pneumophila in aeraulic and water systems;*
- *Video inspections;*
- *Remediation of flues and exhaust gas ducts.*

OBJECTIVES OF TOP MANAGEMENT

Top Management defines the following objectives as priorities:

- Ensure constant customer satisfaction;
- Guarantee a high level of professionalism in service delivery;
- Ensure compliance of infrastructure and processes with voluntary and mandatory regulations in the fields of Quality, Health & Safety, and Environment;
- Maintain high levels of safety at worksites;
- Provide safe and healthy working conditions, preventing occupational injuries and diseases;
- Eliminate hazards where possible and reduce risks to workers' health and safety;
- Protect the environment by preventing pollution and continuously improving environmental performance;
- Ensure effective and functional relationships and communication among the various company departments;
- Pursue a commercial policy consistent with the Company's structure and image, aimed at acquiring services of appropriate quality;
- Optimize company costs through:
 - *Careful planning of activities and logistics, preventing issues, complaints, and disputes;*
 - *Effective maintenance policies for vehicles and equipment;*
 - *Continuous market research to optimize costs and maintain a constant focus on technological innovation;*
- Maintain UNI EN ISO 9001:2015 certification for the Quality Management System;
- Maintain UNI EN ISO 45001:2023 certification for the Occupational Health and Safety Management System;
- Maintain UNI EN ISO 14001:2015 certification for the Environmental Management System.

COMPANY COMMITMENT

The Company promotes a culture of Quality, Health & Safety, and Environmental protection through motivation, participation, training, and consultation of all personnel, so that every activity is carried out in compliance with system requirements and corporate objectives.

The Integrated Management System adopted by Global Trading provides objective evidence of compliance with contractual requirements, Health & Safety and Environmental obligations, and with the objectives defined within the continuous improvement process of company operations.

All personnel are required to actively cooperate in the implementation of this policy and are encouraged to continuously contribute to the improvement of the System.

La Spezia, 19 December 2025

TOP MANAGEMENT
